

## **Stephanie Young, Acting Director for VA Illiana Health Care System (VAIHCS)**

Stephanie Young is the Acting Director for VA Illiana Health Care System (VAIHCS). She was appointed to this position by the Veteran Integrated System Network 12 Director, Denise Deitzen, on December 6, 2015. As the Acting Director, Ms. Young will have oversight over the day-to-day operations of primary and secondary healthcare services to Veterans residing in central Illinois and west central Indiana.

Ms. Young comes to VAIHCS from the Aleda E. Lutz VA Medical Center, Saginaw, MI, where she has served as the Associate Director since October 2010. In this role she had responsibility for oversight of Business Operations to include Facilities Management, Patient Administration, Nutrition and Environmental Management, Police, Logistics, Fiscal, Human Resources, Privacy, Voluntary, CBOC Service, Prosthetics, Patient Advocacy, Public Affairs and Strategic Planning.

For Ms. Young, providing personalized, patient-driven health care for our Veterans is a commitment.

“In every position I have ever held in VA, improving care for our Veterans has been my top priority,” said Young. “I encourage you to look for ways to improve the health care of our Veterans every day. Whether it involves enhancing technology, community outreach, expanded services, or refining call center processes, please keep in mind that improving our work, is our work.”

Previous to accepting the position as Associate Director, Ms. Young reported to the Office of Information and Technology and was the Facility Chief Information Officer (FCIO) for the Saginaw VAMC. Ms. Young began her VA career in Saginaw in 1992 as a Patient Service Assistant in Medical Administration Service and has held a variety of positions with increasing responsibility. She has made many strides in every position she held focusing on improving care for our Veterans.

“Ours is not just a job or a career, it is a commitment and a vocation,” said Young. “We all have a role to play in providing personalized, patient-driven health care for our Veterans. Play yours well, no matter what your role in serving Veterans is ---give it your all.”

Ms. Young received her Associates in Science from Delta Community College and her Bachelor of Science Information Technology from the University of Phoenix. She has resided in Michigan most of her life, with the exception of two years spent in Arizona. Ms. Young has two sons who both reside in Michigan.